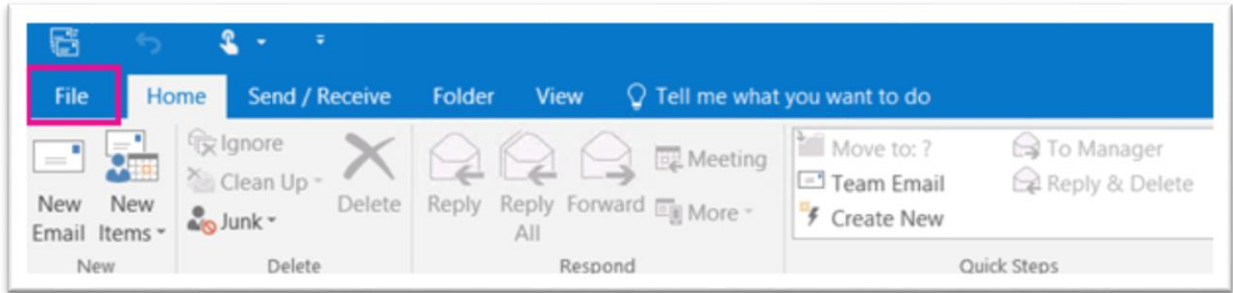


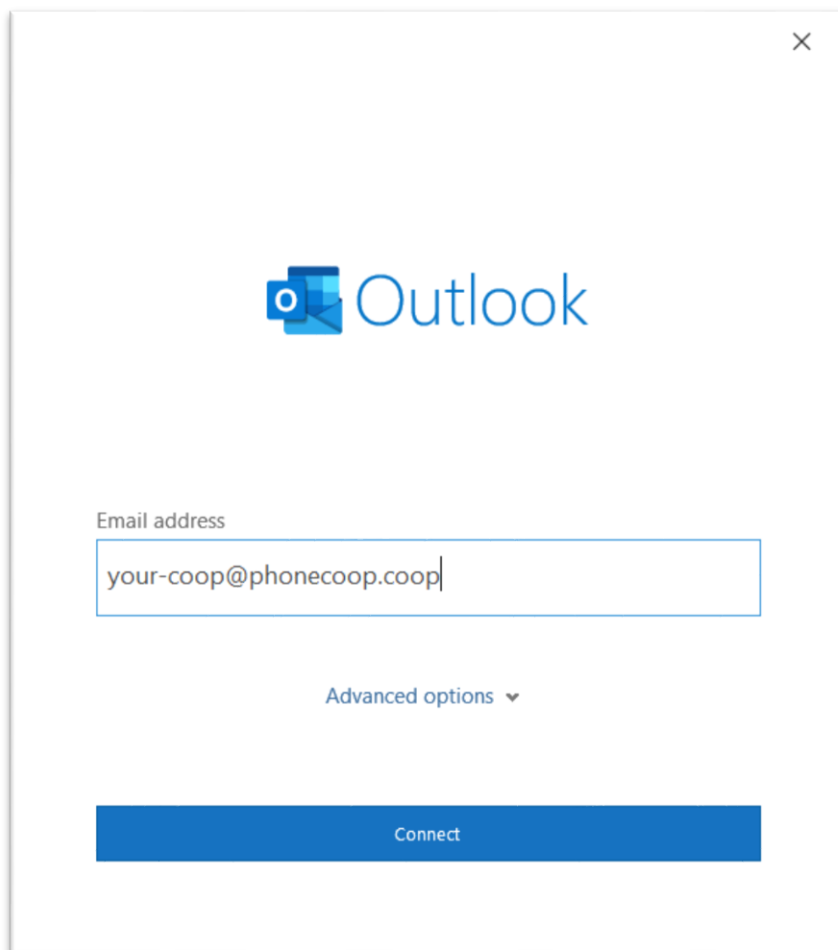
User Guides

If any of the following is unclear or does not work, please call our technical support team on 01608 434 000.

1. Click **File** and then click **Add Account**



2. Enter your email address and click **Connect**

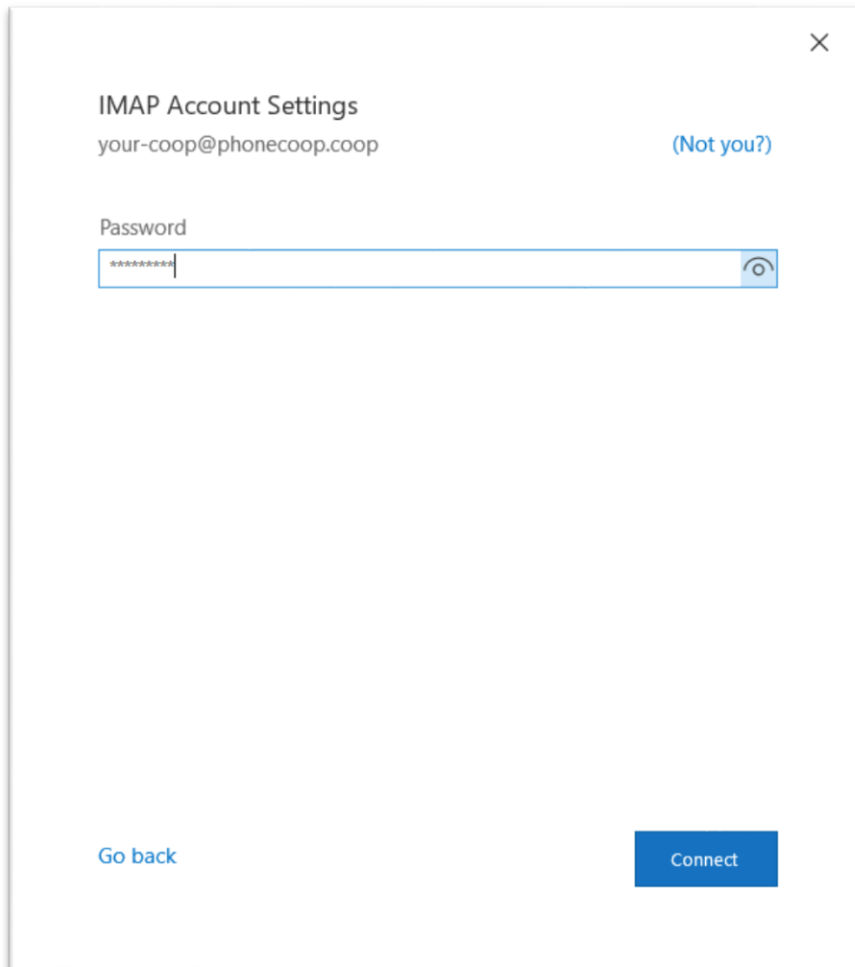




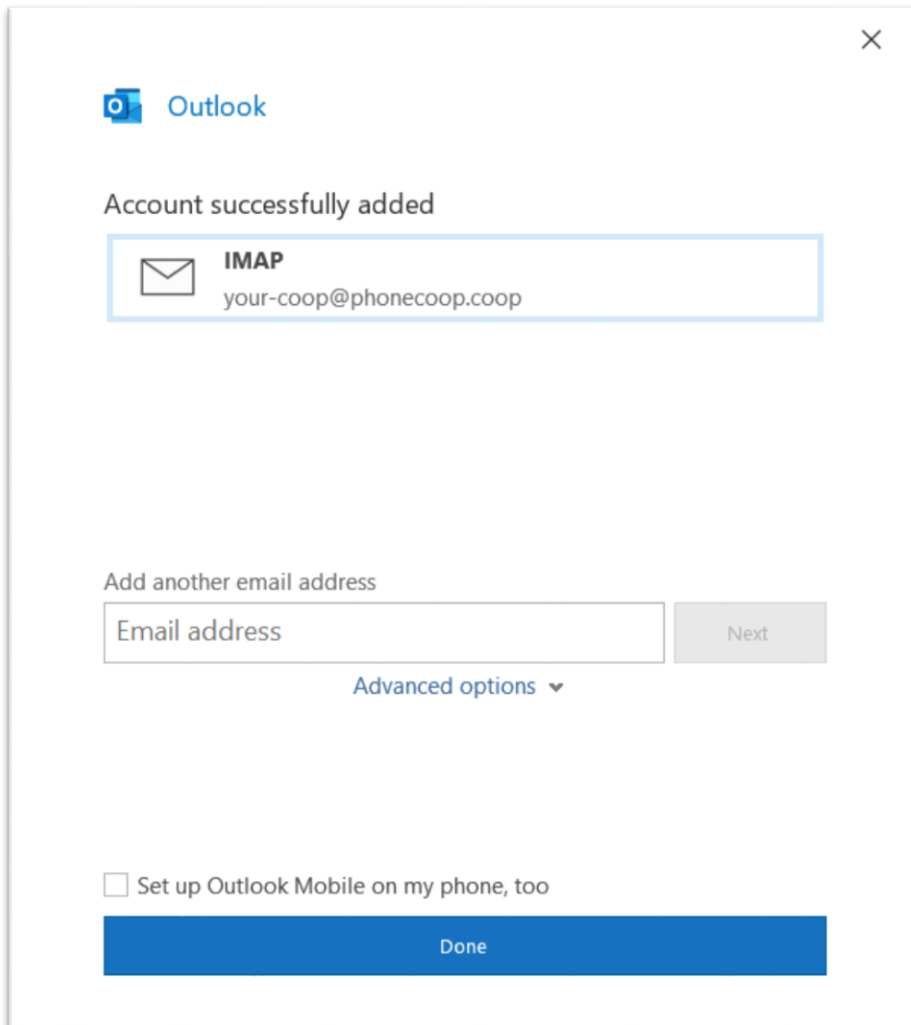
Your Broadband

User guide: *Outlook email setup*

3. Enter your password and click **Connect**

A screenshot of a Windows-style dialog box titled 'IMAP Account Settings'. The dialog box has a close button (X) in the top right corner. Below the title, the email address 'your-coop@phoncoop.coop' is displayed, with a '(Not you?)' link to its right. A 'Password' label is positioned above a text input field. The input field contains several asterisks and has a small eye icon on the right side to toggle visibility. At the bottom of the dialog, there are two buttons: 'Go back' on the left and 'Connect' on the right, which is highlighted in blue.

- If successful, you will see a message “Account successfully added”



- You will receive a test message from Microsoft Outlook showing successful configuration

