

Troubleshooting

Info

Orange - Starting up
Red - Internet / Voice error
Green - All OK

Internet

Off - No Broadband / disabled
Red flashing - Trying to connect
Green - Connected
Green flashing - Data traffic

Wi-Fi

Wi-Fi button - Press and hold 3 seconds to enable/disable Wi-Fi
Off - Wi-Fi disabled
Green flashing - Wi-Fi enabled, data transfer

Broadband

Off - No connection
Green flashing - Synchronising
Green - Broadband connected

Voice

Off - Not registered/configured
Red - Not registered/enabled
Green - Registered
Green flashing - Call ongoing

WPS

WPS button - Press to start pairing
Orange - Pairing in progress
Red - Pairing failed
Green - Pairing complete

Broadband (Grey cable/socket)

If the light is off or continues flashing check your home wiring. If using DSL filters check that all telephony devices have a filter installed. Also check that your service activation date has been reached.

Power

If the light fails to show green, check that you are using the power supply provided with the DGA4134 gateway and that you have correctly pressed the power button.

Internet

If continually flashing red, check that your service activation date has been reached. Then login to the gateway at <http://192.168.1.1> and check that the broadband username and password are correctly entered.

DGA4134 Wi-Fi 6 DUAL-BAND GATEWAY



QUICK SET-UP GUIDE



Connecting your devices

IPHONE AND IPAD

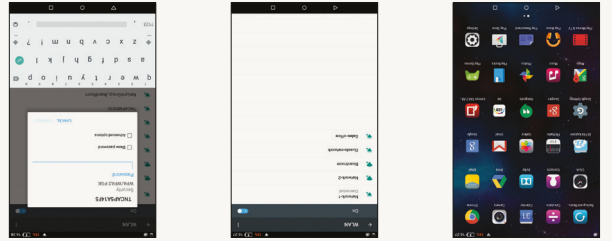


Tap the settings icon on your home screen, then select Wi-Fi.

Ensure Wi-Fi is switched on and select your Wireless network from the list shown.

When prompted enter your wireless security key exactly as shown on your Keep me card. Then select Join.

ANDROID



Tap Apps icon screen then tap the settings icon.

Select Wi-Fi and Next select your Wi-Fi network from the list.

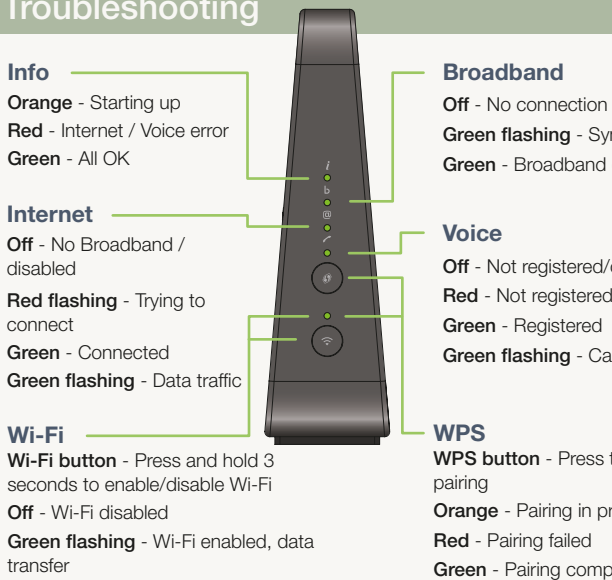
When prompted enter your wireless security key exactly as shown on your Keep me card. Then select Connect.

Connecting to a PC

WINDOWS 10

- 1 Click on the wireless icon in the bottom right hand corner of the screen.
- 2 Select your wireless network from the dropdown list.
- 3 Click connect on the network you selected.
- 4 You will then be asked for the network key, enter this and click next.
- 5 You may then be asked if you want your PC to be visible on the local network, choose the relevant option and press yes.

- 6 After a few moments the network should now display connected.
 - 7 If you don't type the key in correctly, you will be given the following message: "Re-enter the key at this stage and if correct the network will again connect".
- You should now be connected to your wireless network.



Getting started

Thank you for choosing the DGA4134 as your Broadband Gateway. The DGA4134 is a dual band gateway that supports Wi-Fi 6 (11ax) on both 2.4GHz and 5GHz.

The DGA4134 supports Wi-Fi EasyMesh. This feature allows the addition to your home Wi-Fi network of a compatible Wi-Fi EasyMesh Extender such as the Technicolor OWA0131.



Technicolor OWA0131
(Not included)

ABOUT PASSWORDS

There are three passwords that are used with your Broadband service and your DGA4134 gateway. These are described below

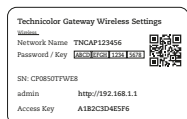
BROADBAND (PPP) USERNAME/ PASSWORD

If your Service Provider does not support automatic configuration of your DGA4134 these details will be provided to you separately. During first installation, the DGA4134 will prompt you to enter these (PPP) details.

GATEWAY ADMIN PASSWORD

To access the advanced features of your DGA4134, login to the admin pages at <http://192.168.1.1>. The unique password (or Access Key) can be found on the enclosed card and on the label of the DGA4134. The DGA4134 will prompt you to change this default password

to something you can easily remember. Note that for security we recommend using a strong password containing both upper-case and lower-case letters, numbers and special symbols. Your password should ideally be 12 characters or more.



WIRELESS PASSWORD

If you are connecting using a wireless device, you can connect either using WPS pairing or by manual configuration using the wireless password. The default wireless password is 16 characters. If you decide to change this password, we recommend a strong password of at least 16 characters. Note: Knowledge, by others, of this password will allow them to access your home network.

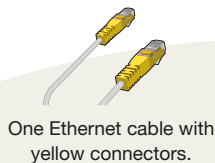
Contents of your box



One DGA4134



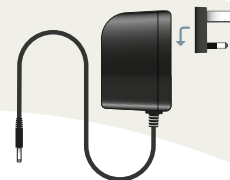
User Documentation (this Quick Setup Guide, Safety Instructions & Regulatory Notices).
Other additional documents may be included.



One Ethernet cable with yellow connectors.



One DSL cable.

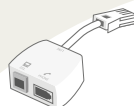


One 2-part power supply adapter.

Clip together the 2 parts of the PSU.

OPTIONAL ITEMS

These optional items are included by your Service Provider dependent on the type of Broadband Service provided:



DSL filter(s)



Red Ethernet cable



Telephony adapter

Connecting up

BEFORE YOU START

Carefully read the Safety Instructions and Regulatory Notices document included in your package before continuing with the installation of your DGA4134.

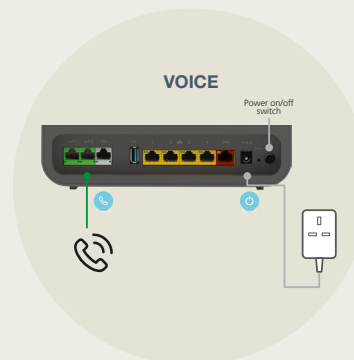
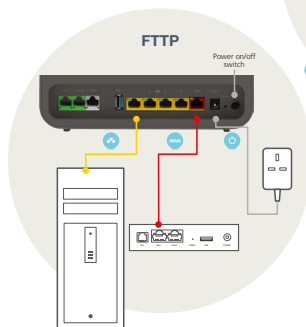
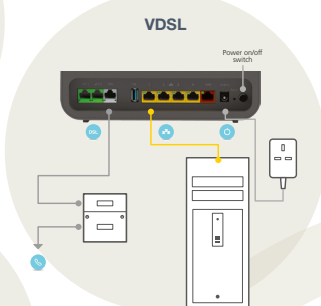
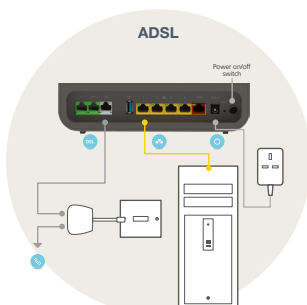
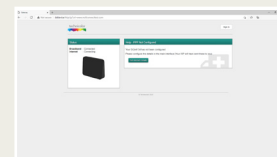
Your DGA4134 gateway can be used with either DSL (ADSL/VDSL) or Fibre (FTTP) Broadband. Depending on the type of Broadband service to which you have subscribed, connect up the DGA4134 as shown. If your service has been activated you can now switch on the DGA4134. After powering up, the DGA4134 will have a solid green broadband LED indicating that it has correctly detected a Broadband signal.

Some service providers will remotely configure your DGA4134 so that it automatically connects to your broadband service. This automatic configuration can take a few minutes.

If your service provider does not provide automatic configuration of your gateway, then they will provide you with the PPP details for your Broadband Service.

When you first try to connect a device to browse the Internet, your DGA4134 will prompt you for these PPP username/ password details.

Once you have input and applied the password the Broadband and Internet LED on your gateway will be solid Green.



If your service provider supports an Internet based Voice service, you will also have been supplied with a telephone adapter that can be used to connect your existing telephone or DECT handset.